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InfuSystem Announces Outstanding Results in Customer Satisfaction Research

MADISON HEIGHTS, MI--(Marketwire - October 15, 2009) - InfuSystem (OTCBB: INHI) (OTCBB: INHIW) (OTCBB: INHIU), the leading provider of infusion pumps, supplies and associated services, today announced results of an independent customer satisfaction research study.

InfuSystem customers report Overall Satisfaction of 9.6 on a scale of one to ten, with ten being the highest. In addition, 94% indicate that they are 'Very Likely' or 'Somewhat Likely' to recommend InfuSystem to a colleague. The study also revealed similarly high scores for Consistency, Leadership, Overall Value and Customer Service and Solving Problems.

"We're both pleased and proud of these outstanding results," said Bryan Russo, InfuSystem's Chief Commercial Officer. "Many organizations make claims about being 'committed to service.' But when 94% of your customers are willing to recommend you to a colleague it's a powerful statement about what you do, not just what you say.

"Obviously, we feel this is an important differentiator for us," continued Russo. "Our business is service. These results will certainly be helpful as we approach new customers and expand our customer base. And, they're as strong and positive indicators of customer retention as there can be. Initially, we hired an outside research firm to help us identify areas where we can improve. That makes these results even more rewarding."

InfuSystem engaged the services of Power Decisions Group of San Francisco, CA, a leading provider of healthcare customer and brand equity studies to design and conduct the research. "The results from this study reveal very high satisfaction and brand image scores," noted Tom Brown, Senior Consultant, Power Decision Group. "They are among the highest we have measured in over two decades of conducting similar research."

About InfuSystem Holdings, Inc.

InfuSystem is the leading supplier of ambulatory infusion services to the oncology community. The Company provides pumps, supplies and related clinical, biomedical and billing services to outpatient treatment facilities and their patients, nationwide. The unique suite of services appeals to practices, patients and payors by improving access to clinically necessary durable medical equipment, while driving down costs and maximizing clinical outcomes.

Forward-Looking Statements

Except for the historical information contained herein, the matters discussed in this press release are forward-looking statements that involve risks and uncertainties that could cause

actual results to differ materially from those predicted by such forward-looking statements. These risks and uncertainties include general economic conditions, as well as other risks detailed from time to time in InfuSystem's publicly filed documents.

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