

**COMMAND SECURITY  
CORPORATION**

**CSC**

**AVIATION  
SAFEGUARDS**

**COMPANY  
OVERVIEW**



Command Security Corporation is a team of professionals focused on providing innovative, effective and full-solution security services. We seek to build long-term partnerships with each customer by providing high-quality, dependable protection services that are adaptable to meet the constantly-changing security challenges and fluctuating market conditions. We are committed to designing and implementing strategies that are innovative and efficient, and that offer customers the lowest total cost of ownership.

*Our Mission:* To serve our nation  
important, which enables the safe



## **ABOUT CSC**

*Securing All You Value*

## **WHY CSC?**

*Our Business is Protection*

## **SERVICES**

*The Nation's Most Trusted Provider of Security*

## **CAREERS**

*Our Greatest Assests are Our Employees*



# ABOUT CSC



## CORPORATE OVERVIEW

With more than 30 years of service and 6,500 trained personnel, Command Security Corporation is an experienced provider of full-solution security services. The executive team brings a combined 200 years of expertise in high-level security positions for the homeland security and defense marketplace, allowing them to provide the ultimate security perspective.

and our customers by securing what's  
conduct of commerce and public life.

## VALUES

We pride ourselves on our credo of "Securing All You Value" because it's important to ensure the safety of what you treasure most. To achieve our mission, we are committed to ensuring safe, secure and efficient operations; a motivated, diverse and trained workforce; strong and reliable performance and open communications. As a publicly traded

company, we are held to a very high standard. Therefore, to ensure the success of our company as well as our share holders, we must continually evaluate the competitive forces within our industry and the marketplace. Technological advances, our commitment to continuous improvement and our customer expectations drive our long-term strategy.

## OUR HISTORY AND MEMBERS

Command Security Corporation began operations as R.J. Thompson, Inc. in 1980. Based out of New York, this corporation focused on furnishing uniformed guards and investigative services under the leadership of its founders and sole stockholders. By the end of 1983, stock-holders acquired all outstanding stock of the company and later that year acquired Command Security, a Connecticut Corporation focused on uniformed security and investigative services.

In 1983, the company began operating under the name of Command Security, and in 1986, all operations were consolidated under the New York Corporation. In 1995, Command Security acquired the assets of United Security Group, which provided security services in New York and California. That acquisition also included Aviation Safeguards, a leader in the aviation security and services industries. Our most recent acquisition was in 2007 of California-based Brown Security Services, which included its subsidiaries of Strategies Security Services, Inc. and Rodgers Police Patrol, Inc.

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2007

Acquisition of California-based Brown Security Services

2013

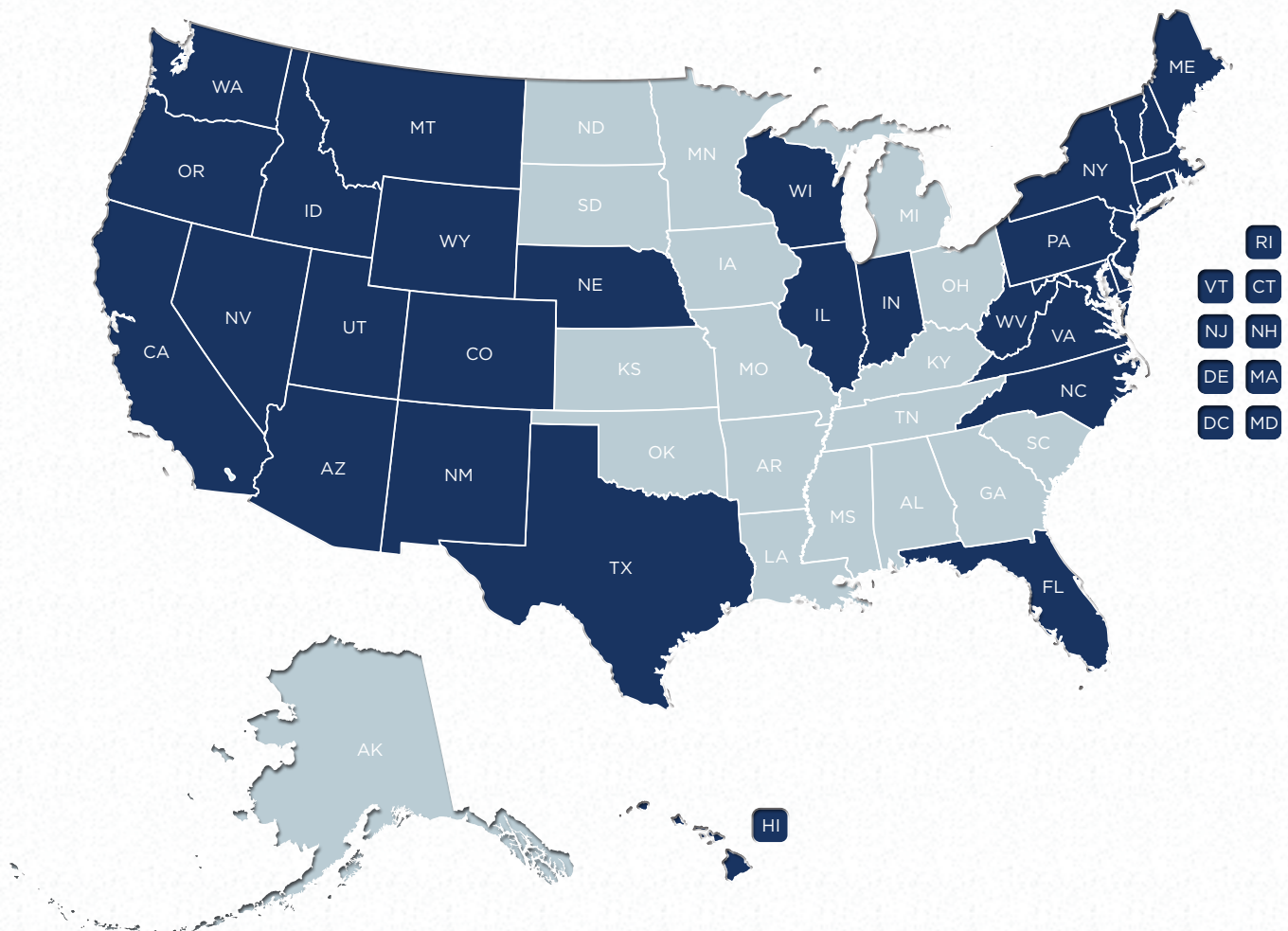
Command Security Corporate HQ relocated to Washington, DC metropolitan area



# ABOUT CSC

## LOCATIONS

Command Security Corporation has been a leading provider of security services for more than 30 years. Our approach is to provide nationwide, service-oriented, customer-driven, flexible and customized operations where needed.



## CUSTOMIZED SOLUTION

We understand that every organization faces unique security challenges, which is why we devote extensive time and resources toward understanding each customer's specific needs. We conduct a comprehensive assessment of the organization's security protocols, with the end result being a customized security program that is effective, adaptable, and a "value-add" solution. Upon thoroughly understanding a customer's needs, challenges, current security, goals and budget we will customize a strategic security plan for you. These strategic plans detail proposed solutions including staffing needs and equipment recommendations.

Upon approval of the security solution, a management team is hand-picked from managers with extensive backgrounds in high-level security positions. They bring established relationships with the local law enforcement community and adjust priorities to specific and evolving customer needs. The management team then selects a staff of security officers and operational personnel that meet our rigorous employment requirements. Command Security recognizes that security plans must be dependable and flexible, which is why feedback and ongoing communication with customers is so crucial.

*Command Security Corporation* is a leading national security corporation that is uniquely positioned to employ an effective combination of: customized security solutions, highly-trained personnel, the latest technologies and seamless transitions to meet specific security needs, issues and budgets.

## TECHNOLOGY & EQUIPMENT

To meet the ever-changing challenges of the security industry, Command Security Corporation uses the security industry's latest technologies.

Our proprietary SmartTracker™ and SmartWheel™ software systems enable Aviation Safeguards customers to monitor, track and ensure the optimal performance of wheelchair escort services. GuardTrax™ addresses the unique needs of security organizations by tracking, monitoring and managing the activities of foot patrol security personnel both indoors and outdoors. A "no motion" alert is generated if the GuardTrax™ device has remained motionless for a predetermined amount of time. These technologies allow us to ensure that everything is being implemented as necessary.





# WHY CSC?

## PERSONNEL

At Command Security, we have over 6,500 highly trained and skilled security personnel. We know that skill in the security business not only means the difference between success and failure, but can sometimes be the difference between life and death. We are devoted to ensuring that our staff not only meets all state and federal requirements for training but also meet our own rigorous standards in specialized areas. These specialized areas include: terrorism response, CPR, first-aid, fire safety, HAZMAT/OSHA, crowd and riot control, media interaction, public relations, crisis management and emergency situations.



## COMMITMENT TO QUALITY

With invaluable lives and priceless assets at stake every day, there is no room for error. We recognize that our commitment to our customers must be unwavering, our services must consistently meet the highest standards and we must reliably perform our duties. Since we are committed to providing the best in security services and customer satisfaction, we make the following Quality Assurance Pledge to each customer:

- A dedicated and committed Quality Assurance and Training Director will oversee your contract.
- Command Security Management will provide consistent and ongoing management and operational support to the security officer program through announced and unannounced quality assurance inspections and field/administrative support.
- Your program will be staffed, at all levels, with professionals who have a commitment to quality and a desire to continually excel in the performance of their duties.
- Our Management team will continuously monitor your program to ensure adaptability to changing security risks, and that we are employing the most advanced and cost-effective services available.





## SECURITY SERVICES

Command Security Corporation is the nation's most trusted and experienced provider of affordable contract security services. Command Security brings over 30 years of service and 6,500 highly trained personnel to this task. Our executive team brings a combined 200 years of expertise in high-level security positions for the Homeland Security and the Defense marketplace. With offices nationwide and operations at numerous major international airports, we provide complete, customized and cost-effective security solutions for industries, businesses, institutions and organizations of all sizes.



## AVIATION SERVICES

With over thirty years of experience, Command Security Corporation (CSC) through its Aviation Safeguards division has been a committed, long-term strategic partner to the Aviation Services industry. Our operational capabilities have been developed, tested and overwhelmingly applauded by the aviation community across more than 25 airports and over 100 airlines. Aviation Safeguards has continuously created and delivered value through responsive management, consistent services, flexible technology and outstanding performance outcomes.

Aviation Safeguards' management and service delivery capabilities differentiate us from the myriad of low cost/low value providers that seem to struggle to meet the minimum service levels/requirements:

- Security Officer And Supervisory Services
- TSA Security Identification Display Area (SIDA) credentialed personnel
- Security Screening For Passengers And Aircraft
- Passenger Screening / Profiling Services
- Passenger Baggage Security
- Air Cargo Security
- Terminal Frontage Security, Traffic Control And Management
- Lobby Agent Services
- Document Verification
- Access Control
- Wheelchair Escort Services Enhanced with **SmartTracker** Technology
- Skycap Services: Either Customary Or Innovative Programs
- Unaccompanied Minors And Special Escort Services
- Baggage Handling And Positive Baggage Verification
- Catering Security Services
- Perimeter Security
- Vehicle Escort /AOA Escort Services
- Special Security Services Including Private VIP Security Screenings
- Charter Flight Screening
- Aircraft Cabin Search
- Concierge Services



# *Our Business is Protection*

*Commercial:* For decades, we have been combining cutting-edge technology with a team of highly-trained security personnel, allowing us to deliver the safety and security that commercial tenants, their customers, and their visitors expect. We have been able to accomplish this by working hand-in-hand with building managers to develop, implement, and maintain the optimal security solution while minimizing disruptions to business.



*Education:* National headlines show us how real the threat of violence is in schools today. There has never been a greater need for enhanced campus safety and security. We can develop a specialized security solution for any educational institution that will allow us to create and maintain the safest learning environment possible. We focus on maintaining that environment through a few of the following specific services: access control and visitor management, video surveillance, patrols and escorts, emergency procedures, system operations, and uniformed officers.



*Financial Institutions:* Command Security Corporation specializes in serving financial institutions of all sizes, as we understand that consumers depend on these institutions to not only protect them financially, but also with personal protection when they visit locations. Some of our services focused on financial institutions are: access control, escort services, armed security officers, auditing, contingency planning, and emergency procedures, among others.





# SERVICES

## *Healthcare: Member of IAHSS and American Hospital Association*

Today's healthcare facilities face a challenging task: To comply with hospital and healthcare facility security protocols, enhance patient/physician safety, minimize disruption, reduce loss of assets and maintain a highly-trained security staff. Our staff has the most comprehensive healthcare-specific training and technology in the industry. Employees are trained in accordance with International Association for Healthcare Security and Safety (IAHSS) protocols for work in hospitals as well as state and federal requirements. Some additional training the officers undergo is EMT certification, Fire Safety Director training, CPR/First Aid/AED certification, customer interaction, crisis prevention and management, terrorism response and more.



*Retail:* Whether a national retail outlet, a major regional shopping center or a local franchise, Command Security can customize an effective and adaptive security program to reduce loss and preserve the safety and security that customers and employees expect.



*Residential:* Safety and security should be the number one priority of any residential high-rise, co-op, neighborhood or condominium community, as a home is where the heart is. Command Security Corporation develops and implements effective and adaptive security solutions for residential developments of all types and sizes. We recognize the need to provide peace of mind and protection while not creating an overprotective environment that feels overbearing. We can focus our services on access control/parcel inspection, doormen/front desk, loss prevention, armed or uniformed officers and much more.





## GOVERNMENT

Command Security Corporation (CSC) and its aviation services division, Aviation Safeguards, have been providing security services for critical infrastructure, assets and public sector employees for over 30 years. As a publicly traded organization (MOC - NYSE MKT), CSC operates under stringent fiscal controls and personal integrity.

We view the security and protection of federal, state, and local government infrastructure and assets as a mission critical objective, while approaching this sector with an intensified quality control and training focus.



### Quality Control:

- Simple approach, but highly effective - Check, and recheck:
  - Government Security Operations
  - Performance
  - Documentation
- Inspection and Audit
- Preventative and Corrective Action
- Inspections and Commendations
- QA / QC Reporting
- Performance Indicator Review
- Ongoing Inspections:
  - Security Officer Personnel
  - Supervision Personnel
  - Account / Operations Management
  - HR / Administrative Staff

### Services Offered:

- Armed / Unarmed Security Officers
- Employee / Cargo X-Ray Screening
- Video Surveillance / Monitoring (CCTV)
- Access Control / Visitor Management
- Perimeter Protection
- Guard Tour - GPS Systems
- Air Cargo Security
- Aircraft Cabin Search
- Baggage Security - Verification
- Passenger Screening



DUNS: 05-298-5876  
TIN: 14-1626307  
CAGE: 3D071  
GSA Schedule #: GS-07F-360AA





## GOVERNMENT TRAINING

We view the security and protection of federal, state, and local government infrastructure and assets as a mission critical objective, while approaching this sector with an intensified quality control and training focus.

Our specialized training provides each employee with the knowledge and skill set to handle any security need.

### *Initial Training:*

- o DHS FPS Training - when applicable
- o Firearms Instruction
- o Baton / OC Spray
- o Magnetometer
- o Less-Than-Lethal Use of Force
- o TSA/SIDA Badge Training - when applicable
- o Workplace Violence Prevention
- o Sexual Harassment
- o Rules and Regulations
- o Principles of Communication
- o Security Operations
- o Disabilities Act
- o Telephone Etiquette
- o Emergency Procedures

- o Behavior Pattern Recognition
- o Safety Training
- o First Aid / CPR
- o Blood Borne Pathogens
- o Crowd Control
- o Fire Prevention
- o Information Security
- o Terrorism
- o HAZMAT / OSHA Training

### *Refresher Annual Training:*

- o Security Operations
- o Customer Service
- o Behavior Pattern Recognition
- o Terrorism Updates

## TRANSPORTATION / LOGISTICS

Command Security Corporation (CSC) has been a leading provider of security services for the nation's largest transportation and logistics companies for almost a decade. Our approach is oriented with a focus on nationwide services, but with the ability to customize flexible, specialized, and customer-driven operations when needed.

Our long history in the transportation and logistics industry has provided us with a multitude of "lessons learned" and operational best practices. CSC differentiates itself via the following:

- Corporate and Field level leadership that is structured specifically for the transportation and logistics customer.
- Credentialed security personnel that are uniquely qualified to provide services at transportation hub/ramp facilities with TSA Security Identification Display Area (SIDA) badging requirements.
- Defined executive level commitment to quality that is fully supported by the active participation of CSC corporate leadership.
- Full security solutions providing economies of scale and strategic purchasing relations: employee and cargo scanning systems, video surveillance and monitoring, access control and visitor management, guard touring / GPS systems.
- Verifiable past performance and service level agreement metrics and surveys.





## TECHNOLOGY MANUFACTURING CAMPUS

Command Security Corporation (CSC) has been operating as a security services component for the largest global technology manufacturing environments and campus settings for over two decades. Services provided are armed/unarmed technology campus security, access control, campus patrol services, high value-critical asset transportation services, emergency response, lobby operations, Global Security Operation Center management procedures, video surveillance and monitoring, DVTEL, C-cure, investigations.

CSC understands the technology manufacturing campus environment, and delivers customized solutions designed to mitigate security breaches, theft, and sustain profitability in manufacturing campus settings:

- Infrastructure is customized and developed specifically for the technology manufacturing customer.
- Management and Supervisors are assigned based on appropriate fit, and a 'know your customer' operations approach.
- Extensive communications and quality assurance reporting with technology manufacturing customer security leadership.
- Committee-based approach to security innovations for the technology campus setting. **We work collaboratively to identify and discuss the next generation of security solutions and best practices.**
- Full security solutions providing economies of scale and strategic purchasing relations: employee and cargo scanning systems, video surveillance and monitoring, access control and visitor management, guard touring / GPS systems.



## SECURITY SOLUTIONS

As a leading provider of security services and solutions, CSC has decades of experience in many specialized industries. Since we are a publicly traded organization under stock ticker symbol (MOC) – NYSE MKT, we pride ourselves on the quality and efficiency of every service that we offer.

As a national security services provider for the commercial, industrial, residential, retail, education, financial, healthcare, hospitality, aviation, federal, state, local government marketplace, CSC has developed strategic purchasing relationships with industry-leading security technology providers. This enables our customers to obtain leveraged economies of scale, and make purchases from a single-source, full solutions security provider.

- **Armed / Unarmed Security Guards**
- **Aviation Services**
- **Employee / X-Ray Screening**
- **Video Surveillance – Monitoring**
- **Access Control – Visitor Management**
- **Perimeter Protection**
- **Guard Tour GPS Systems**





# TRAINING



Our staff meets all state and federal requirements for training but also meet our internal rigorous standards in specialized areas. Some of these specialized areas include: terrorism response, CPR, first-aid, fire safety, HAZMAT/OSHA, crowd and riot control, media interaction, public relations, crisis management and emergency situations. We also provide online employee training as well as specialized training for different industries. Ensuring that our employees exceed regulations allows us to provide the best-trained guards available.

## TRAINING ACADEMY

The Command Security Corporation (CSC) Training Academy is specifically constructed for security service operations. It provides security forces of personnel who are specifically organized, trained and equipped to support Command Security Corporation in its mission, and to provide safety to all staff, visitors and for any property that we are under contract to protect.

Our training program is also designed to be flexible and can quickly adapt to meet new requirements within commercial, local/state, or federal government customer contracts.

The Command Security Training Academy program operates under the curriculum guidelines of the Commonwealth of Virginia, Department of Criminal Justice Services (DCJS) and utilizes only experienced in-house certified training instructors.

- **DHS-FPS Security Guard Training**
- **Security Officer Core Subjects**
- **Armed Security Officer Arrest Authority**
- **Non-Lethal Weapons Training**
- **American Red Cross First Aid**
  - CPR/AED
  - Bloodborne Pathogens
- **Handgun Training**
- **Maryland Armed Guards**
- **Advanced Handgun Training**
- **Shotgun Training**
- **OSHA Training**



# CAREERS

## HIRING PROCESS

With so much at risk on a daily basis, employing the most skilled, professional and dedicated individuals is a top priority for CSC. To ensure this priority, Command Security has a significant screening process in place for all hires. The screening process allows us to ensure customer satisfaction and to build upon Command Security's longstanding proven track record. We measure our success in the long term relationships we build with our employees.

Command Security will utilize our standardized hiring process – from recruitment to deployment – assuring that all personnel assigned to the Contract are properly and uniformly qualified. The process proceeds in four distinct components/stages:

- 1. Recruitment**
- 2. Interview & Screening**
- 3. Orientation and Training**
- 4. Uniform and Equipment Provisioning**

All permanent positions within Command Security will be filled through this competitive process and each candidate for employment, including incumbent security officers, shall be required to successfully pass each stage of the procedure prior to active assignment to a post.





## CONTACT

### Corporate Headquarters

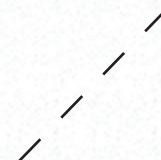
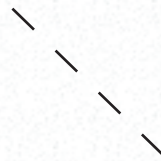
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[www.commandsecurity.com](http://www.commandsecurity.com)

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